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FAQs: FREQUENTLY ASKED QUESTIONS

- **What wheelchairs are compatible with the Street Jet?**
 - The Street Jet is designed to be used on rigid wheelchairs with either a tapered or V front end. There are easy adjustments to be able to fit various front frame widths. The order form will ask for specific chair dimensions of front frame width and tube diameter to make it as easy as possible to set up.
- **What are the most common places that people would use it?**
 - The Street Jet is perfect for quick short trips to the grocery store or coffee shop and is great for walking the dog or going along with young children who are riding their bicycles. The long battery charge life and tight turning radius makes trips to the mall, theme parks and expo/convention centers easier and more fun.
- **How fast and far can it go?**
 - There are several max speed levels that can be chosen but the speed is set to conform to each country's rules on how fast it can be set to. Please see the comparison chart for the speed and distance.
- **How easy is it to attach?**
 - The Street Jet is very easy to attach and can be done in a few minutes. The nice thing is that there is no attachment hardware on the wheelchair to add weight when not in use.
- **How much does it weigh?**
 - The Ultralight Street Jet weighs about 19 pounds without the battery. The other models which feature more power weigh more so it is important to consider how often the unit will be transported vs. the power needed in the environment it will be most often used.
- **How do you figure out which model will fit my needs the best?**
 - STREET JET ULTRALIGHT: Lightest model, good for customers who will load/unload into a vehicle often or have weak upper body. Reverse optional.
 - STREET JET POWER 12: More powerful than Ultralight with standard reverse and good for customers who have steep inclines or hills.
 - STREET JET POWER 16: Features a bigger 16" wheel than Power 12 for a smoother ride on rough terrain the power for steep inclines or hills, with standard reverse.



- **Are there quad friendly options?**
 - Yes there are and to view a great video please visit our website.

- **What are the key things that people like compared to the other similar type of products?**
 1. Compact, lightweight, very maneuverable and easy to use
 2. No attachment hardware on wheelchair
 3. Kick-stand on wheels for ease of attachment to the wheelchair
 4. Attachment hardware and mechanism is within good range of motion for those with limited trunk balance
 5. Performs well on many surfaces including inclines, grass, rough terrain with choice of power and wheel size.

- **How does the Street Jet compare to similar products on the market?**
 - **How does it compare to the Firefly?** The Street Jet offers more models to fit various uses, more power and is much easier to attach than the Fire Fly.
 - **The Smart Wheel?** It has been reported by end users that the Street Jet is much faster, better on steeper inclines and rougher terrain than the Smart Wheel. It is easier to attach and all of the Street Jet attachment hardware is on the unit, not the wheelchair.
 - **E-motion wheels?** Many of the same reasons as above plus the ease of attaching/ detaching the Street Jet and less overall weight give the Street Jet a thumbs-up.

- **What are the payment options for the Street Jet?**
 - The Street Jet is not covered by Medicare or Medicaid and is a cash product. Workers Comp might pay if the benefits of using the Street Jet is linked with returning to work or perhaps you can get reimbursed via private insurance if you can medically prove that the long term effects of pushing a manual wheelchair has resulted/prevented overuse syndrome and/or limited shoulder function which impacts all aspects of activities of daily living and ability to perform transfers.

- **What is the warranty period?**
 - The warranty is one year. Carbonbike-USA will have aftermarket parts and provide support for all its customers.

- **Are replacement tires and aftermarket parts or clamps available?**
 - Yes, Carbonbike-USA will stock replacement tires and parts for each of the three models.

- **Who can I contact if I have questions?**
 - You can email streetjetinfo@carbonbike-usa.com for any questions you may have.

- **Where can I buy the Street Jet?**
 - Our Street Jet dealers are listed on our website: www.carbonbike-usa.com